

Patient Safety – Q&A's

Thurs 25 June, morning webinar

Question	Answer	Answered by
Thank you for your presentation, it was very informative. Just wondering, is there a similar pathway in place for adults experiencing a first seizure etc?	No but I think there would be a good case for this. Particularly because of the co-location of cardiology investigations in the CDC and cardiovascular causes are a main differential in TLOCs and seizure type falls. There are certainly locally even longer delays within adult first seizure pathways. We can see in are local data many presentations of adults to ED around their first year of diagnosis.	Dr Colin Dunkley, Consultant Paediatrician, Sherwood Forest Hospitals, Epilepsy12 Clinical Lead
I have another question off the back of Eleanore Lungley's question about triage. We've already seen a huge increase in people accessing our triage service over the last couple of years. I feel that there could be some fear about opening up triage without phoning in due to staff already being at capacity. How would you advise we approach this?	This is one of the dilemmas of left shift work. However, in theory improving the capacity upstream should help the known substantial capacity issues downstream. A lot of our triaging work is around avoiding unindicated investigations which again should help capacity and known bottlenecks. This value clearly needs evidencing. I am not quite sure I understand the bit about phoning in. Our health economic work regarding phone calls to our existing epilepsy nurse showed considerable downstream value and activity reduction for each phone call received. Clearly any triaging activity needs funding and resourcing.	Dr Colin Dunkley, Consultant Paediatrician, Sherwood Forest Hospitals, Epilepsy12 Clinical Lead
Can professionals from adult social care get involved in the networks, I'm a nurse working in clinical governance, and can see we need better collaboration between health social	Yes, anyone in healthcare who is involved in any way with patient safety can join the Patient Safety Management Network. There are also other networks that may be of	Clare Wade, Director, Patient Safety Learning

care to enhance "patient safety" (we don't use that term in adult social care). For Clare Wade.	interest so please head to www.pslhub.org to find out more.	
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