

# Key findings

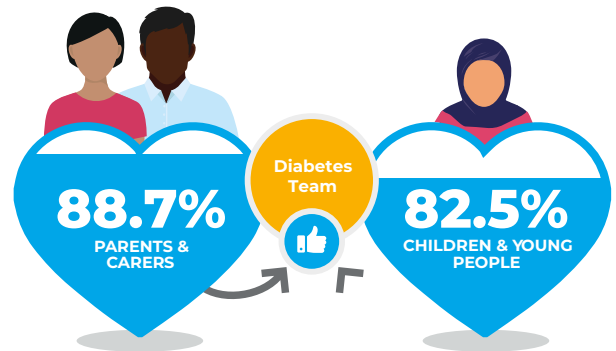
## Quantitative analysis

Analysis of responses from children and young people with diabetes and their parents showed that:



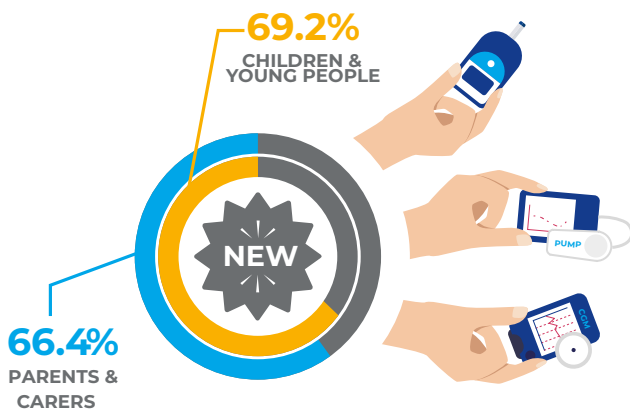
### PREM survey completion

**4,177 children and young people** and **6,789 parents and carers** attending paediatric diabetes services in England and Wales completed a Patient Reported Experience Measure (PREM) survey in 2021, when 31,615 children and young people were receiving care from paediatric diabetes services.



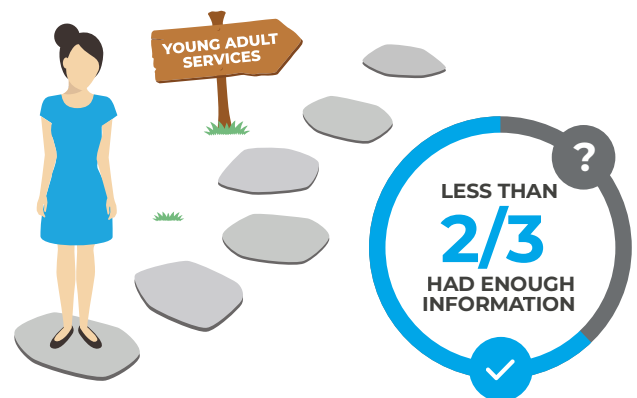
### Relationship with diabetes teams

**82.5% of children and young people** and **88.7% of parents and carers** reported that they **always had a positive relationship** with their diabetes team. In 2019, similar percentages agreed the same: 79.9% of children and young people and 90.0% of parents and carers.



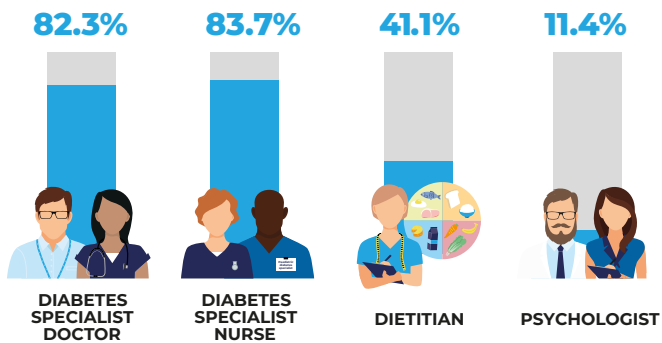
### Diabetes-related technologies

**66.4% of parents and carers** and **69.2% of children and young people** agreed that their diabetes team **always kept them up to date with new diabetes-related technologies**. These were increases from 63.7% and 61.8%, respectively, in 2019.



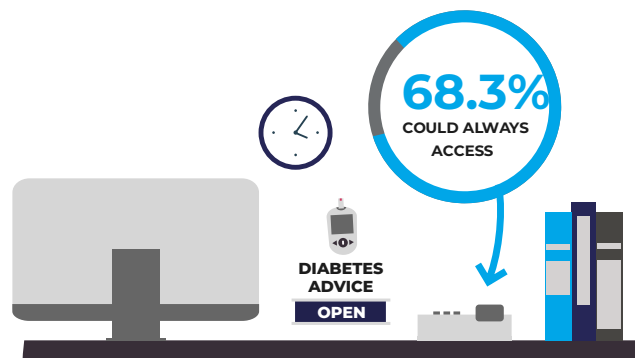
### Transfer to adult care

Less than two thirds of parents and carers (**64.2%**) and children and young people (**62.3%**) agreed their diabetes team were providing them with the **information, resources and support needed to prepare for their transfer to adult care**. These results are similar to those reported in 2019 (64.0% of parents and carers and 58.2% of children and young people).



### Availability of specialists

82.3% of parents and carers reported that they could see a diabetes specialist doctor at each visit, 83.7% could see a paediatric diabetes specialist nurse at each visit, 41.1% could see a dietitian at each visit, and 11.4% could see a psychologist at each visit. Percentages were smaller for each staffing group compared to 2019.



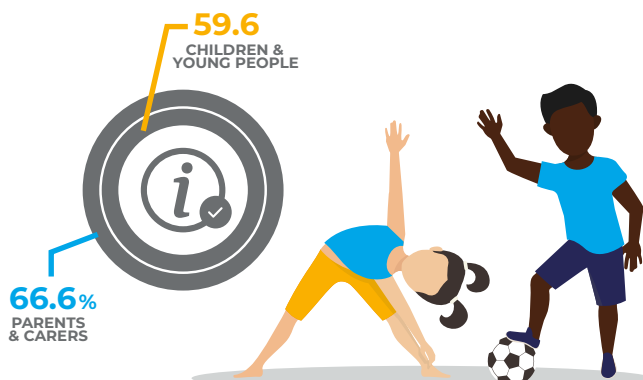
### Access to specialist diabetes advice

81.1% of parents and carers said they could always access specialist diabetes advice during core hours. This was similar to 2019 (81.3%). However, **only 68.3% said they could always receive advice 24 hours a day.** This was also similar to 2019 (68.8%).



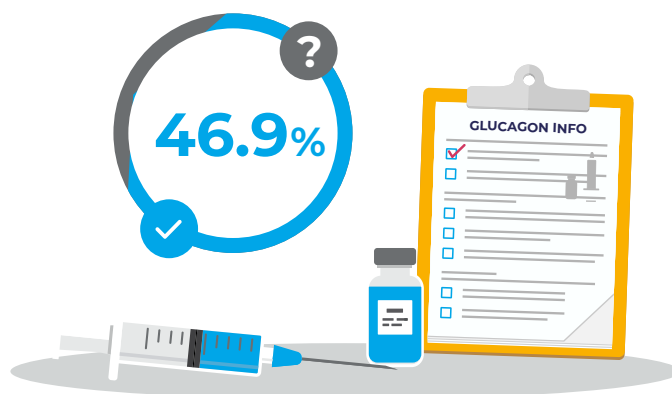
### Managing diabetes at school

**72.3% of children and young people and 71.9% of parents and carers agreed their diabetes team always gave them enough information to effectively manage their/child's diabetes at school/college,** down from 74.1% and 75.2%, respectively, in 2019.



### Information about exercise

**59.6% of children and young people and 66.6% of parents and carers agreed their diabetes team always gave them enough information to manage exercise.** These percentages were similar to 2019.



### Glucagon preparation & administration

**Only half (46.9%) of parents and carers agreed they always received enough information on the preparation and administration of glucagon,** similarly to 2019.