

# What does good look like?

## Communicating with Healthcare Providers

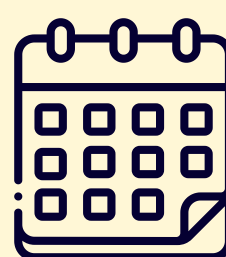
Use this help guide when asking hospitals, trusts and health boards to contribute data or information to your project



**Be clear** about what you are collecting or measuring and why

Consider NICE Quality Standards and Guidance

Think about NHSE Quality Account requirements



### Plan ahead

- Align deadlines to clinical pressures
- Be mindful of data burden
- Provide submission and publication timelines



### Get to know trusts and health boards

- Make contact with clinical audit teams
- Ask for feedback

### Be proactive

- Provide a named contact with dedicated telephone number and/or email for support
- Reach out with guidance, FAQs and webinars
- Have transparent information on your website

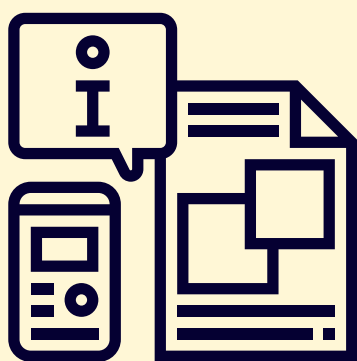


Provide an entry for the HQIP Directory.

### Attend to the details

Provide:

- methodology
- legal basis
- inclusion and exclusion criteria
- data specification
- data submission methods
- dataset time periods and submission deadlines (with a little flexibility until the final deadline!)
- dataset reporting schedule



### Make it count

- Produce timely benchmarked results
- Provide recommendations with tools, guidance and useful tips to help with implementation
- Evidence the impact

