

Patient, carers and their communities are at the heart of everything we do at HQIP. We believe that multiple and diverse patient/community perspectives are critical to:

- defining what 'good' looks like, including the design of PREMs, PROMs, Clinical Audits and other measures
- national policy and service design
- effective quality improvement work
- the reduction of health inequalities.

**“The voice of a patient with lived personal experiences, heard firsthand, and what that brings, is a priceless commodity”
King’s Fund**

How we can help

We have [proven experience of actively involving and listening to patients](#), their communities and representative organisations at all stages of clinical audit and quality improvement. We support a range of organisations to engage patients, carers and their communities, and can offer:

- **Patient and community engagement support and advice** - helping you to plan patient / community engagement activities
- **Full design and delivery of engagement** - a range of formats including focus groups, surveys and online meet-ups etc
- **Qualitative scoping projects**, such as reviewing literature, data and other outputs
- **Coordination and sub-contracting organisations** within the VSCE (Voluntary, Community and Social Enterprise) sector.

Get in touch

Contact us for a free, no-obligation conversation about how we can help; simply email: communications@hqip.org.uk.

Related resources

You may also be interested in:

- [HQIP's quality improvement magazine CORNERSTONE](#) which includes articles such as *Patient and Public Engagement in Practice* (an interview with two award-winning projects):
- A [guide](#) to *Patient and public involvement in quality improvement*:

