

Key Findings

Delirium Screening

87%

patients received an initial screen for delirium



Up from **58%** in previous round

Pain Assessment and Reassessment

61%

patients only had questioning as a pain assessment



92% received any pain assessment

92% received a pain reassessment

Discharge

39%

patients had a discharge plan initiated within 24 hours of admission

Median length of stay days **10**

Feedback from carers

Rating for overall quality of care decreased

Rating for quality of communication decreased

72% 2019
66% 2023

65% 2019
60% 2023



Positive responses **decreased** from previous round for **all questions**

Key Findings

Identifying People with Dementia

Unverifiable figures returned by hospitals for total number of patients with dementia identified per year, ranging from

33 – 29,769

with proportion of patients with dementia varying from

0% – 15%

Personal Information Document

Proportion of patients with a personal information document decreased

59%
2019

46%
2023

Staff Expertise

20 hospitals reported having **no lead nurse** for dementia

Staff Training

Large variations of training reported, with

0% – 100%

hospital staff with

tier 1 training

80% hospitals were able to provide figures for staff with **tier 1 training**

58% hospitals were able to provide figures for staff with **tier 2 training**

Dementia Friendly Environment Review

51% reviews taken place **throughout the hospital/all adult wards**

11% hospital review status' were **unknown or not taken place**

12% environmental review changes were **completed**



Information about Patients

Age Average age

84 (no change from 2019)
with a range of **30-106**

Gender

8% unknown/
not documented

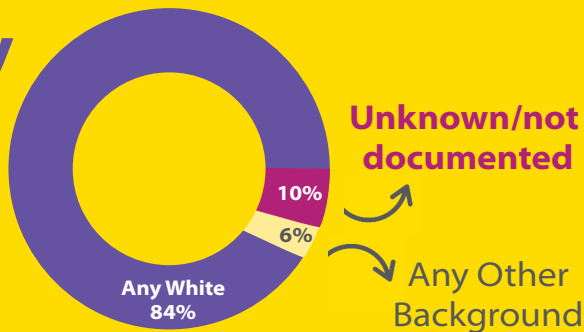
2023 Female - 52%

Male - 40%

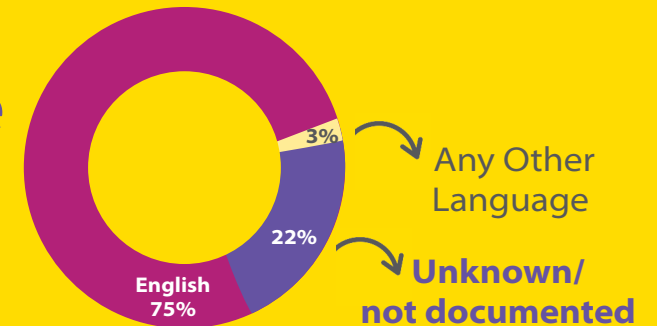
2019 Female - 59%

Male - 41%

Ethnicity



First Language



Dementia Status

25%

Known Dementia - 75%

Patients with suspected dementia or concerns about cognition

Place of Residence & Care

Own Home or Short Term Care - 71%

Long Term Care - 29%

There were no significant differences in level of care between demographic groups and audit key metrics. See Appendix VIII



Identifying People with Dementia

155

hospitals submitted information on total admissions and dementia admissions per year

“ No use of the butterflies [identification] system... as a family we felt we had to be there as much as possible. ”
CARER

Max:
198,460

Reported total patient admissions per year

ranged between 11,186 – 198,460 across all hospitals

Min
11,186

Median:
60,432

These figures could not be verified, see below

Reported dementia patients admitted per year

ranged between 33 - 29,769 patients across all hospitals

Min
33

Median:
1,871

Max:
29,769



Refer to Recommendations

Dementia patients identified within this audit

September 2022 - January 2023

Min
29

Median:
80

Max:
281

ranged between 29 - 281 patients across all hospitals

Governance and Monitoring Care of People with Dementia

168 hospitals submitted governance information



Refer to Recommendations

Proportion of patients with a Personal Information Document

2023: 46%

2019: 59%

Decrease from previous round

% hospitals with information systems that can identify people with dementia experiencing:

Falls

64%

Readmissions

46%

Delayed Discharge

37%

Pressure Ulcers

49%

Violent Incidents

58%

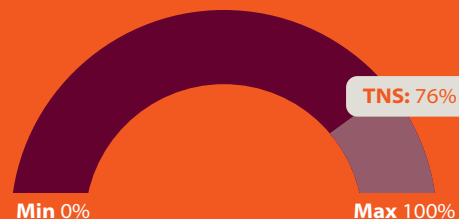
Staff Training

Out of **168** hospitals

33 hospitals were unable to provide figures for staff with **Tier 1 training**

Tier 1 training

ranged between 0% - 100% across all hospitals



Out of **168** hospitals

71 hospitals were unable to provide figures for staff with **Tier 2 training**

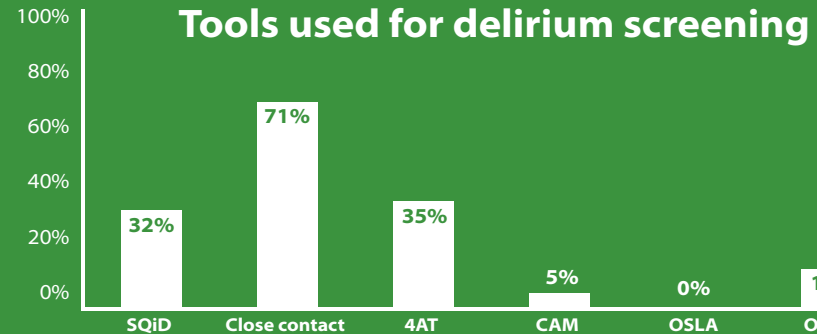


Delirium Screening & Assessment

An Improvement...

Patients who received an initial delirium screen, up from

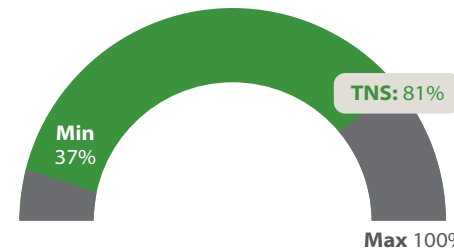
58% in 2019 to **87%** in 2023



87% patients received an initial delirium screen

No initial delirium screen

81% patients received a delirium screen within 24 hours of admission



Delirium screen within 24 hours

ranged between 37% - 100% across all hospitals

Delirium Diagnosis

72% patients were diagnosed with delirium

15% 13%

No further investigations took place

No delirium confirmed

93%

patients received a delirium medical management plan



50%

patients received a delirium nursing care plan

Pain Assessment

Pain assessments



ranged between 3% – 100% across all hospitals

“ [RELATIVE] given a bell to press if he was in pain, but having dementia meant he mostly forgot what it was for and I often visited the hospital to find him in pain. ”
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92% patients received any pain assessment

Patients who did not receive a pain assessment

Refer to Recommendations

↪ **85%** patients received a pain assessment within 24 hours of admission

61% patients received only questioning as a pain assessment

“ All of the ward staff, doctors and nurses were very professional and caring towards my [RELATIVE]. Ensuring he was kept pain free and comfortable at all times. ”
CARER

Pain Reassessment

Patients who did not receive a pain reassessment


60% patients received only questioning as a pain reassessment

92% patients received any pain reassessment

↪ **83%** patients received a pain reassessment within 24 hours of the first assessment

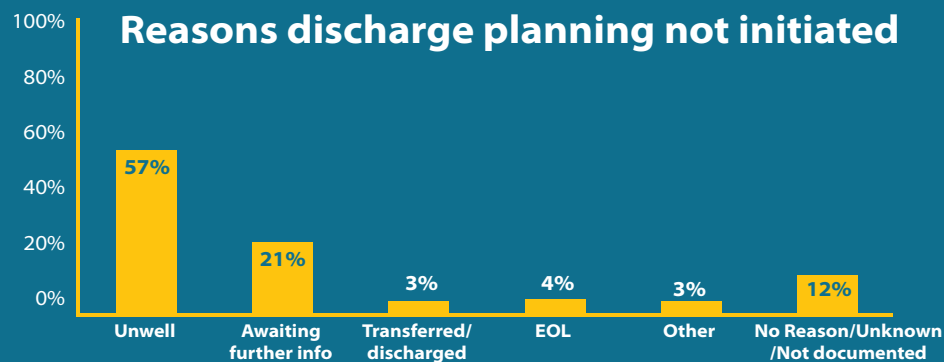
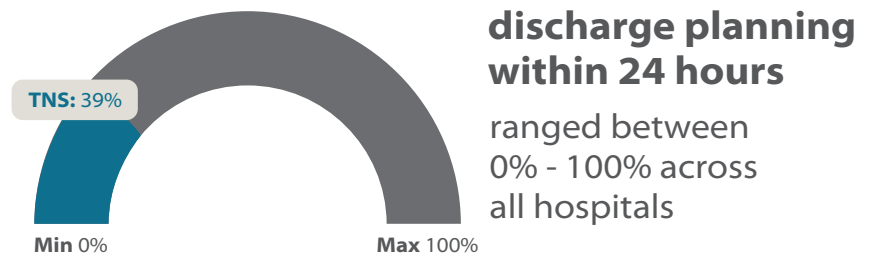
Discharge Planning

“The hospital put in place things to make sure my friend was discharged safely and with a package of care in place. They were fantastic really”
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72%  64%
patients had named staff coordinate their discharge
patients had an expected date of discharge

86% patients received a discharge plan

↪ 39% patients received a discharge plan within 24 hours of admission



“I was contacted out of the blue and told my [AGE] [RELATIVE] would be discharged to a Travelodge... The discharge team did not take into account her night time needs and I was distraught”
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Discharge Information

86%

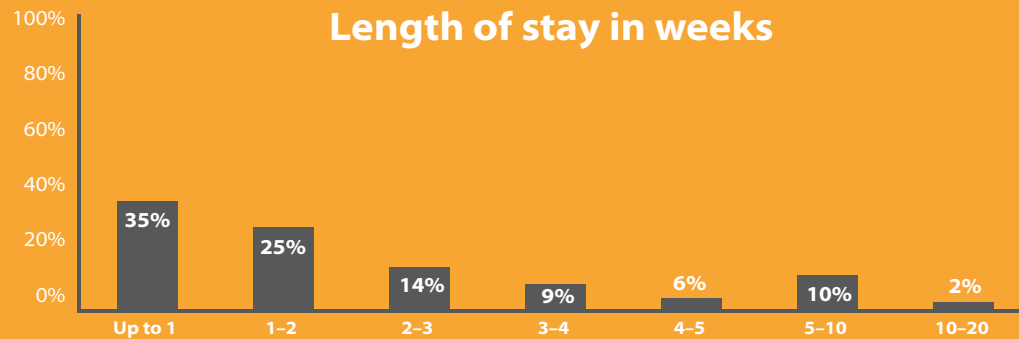
patients were discharged by the end of audit period

92%

patients were on the right ward for their consultant specialty at point of discharge

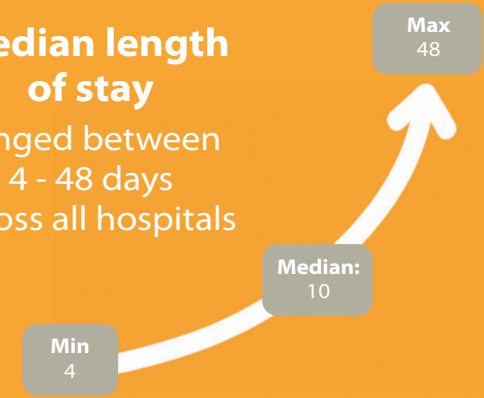
81%

patients who died received an end of life care plan



10
Median days length of stay

Median length of stay
ranged between 4 - 48 days across all hospitals



Change of Place of Residence/Care

13%

patients had a change in care location after discharge from **own home/short term to long term care**

compared to **8%** in 2019

60%

patients were discharged to their own home or short term care



Nutrition and Environment

Wards with finger foods available



ranged between 0% - 100% across all hospitals

Wards with snack foods available



ranged between 0% - 100% across all hospitals

'Dementia Friendly' Environment Review

36%

reviews taken place throughout the hospital

15%

reviews taken place on all adult wards

39%

reviews taken place on some wards

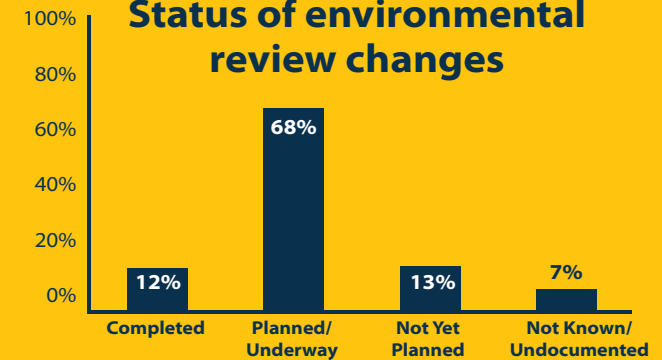
11%

hospital review status' were unknown or not taken place



Refer to Recommendations

Status of environmental review changes



I think there could be more assistance with feeding and drinking. The food and drink is just out on the table and left. Elderly people and those with dementia do not always understand how to eat.

CARER



The dementia team always helped me at meal times

PATIENT



Feedback from Carers

Participation
2,223
responses across
160 hospitals



Carer Rating of Overall Care Quality

66%
compared to **72%** in 2019

Positive responses **decreased**

from previous round for **all questions**

Carer Rating of Communication

60%
compared to **65%** in 2019



Refer to Recommendations

“

Very happy with the consistent empathy & patience shown by everyone from the cleaner to the Dr, nurses, physicians...

CARER

”

“

I constantly reminded both staff and doctors to phone anytime to ask anything. No one ever phoned and we were rarely spoken to on the ward

CARER

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