National Lung Cancer Audit

Patient expectations, aspirations and engagement

Key issues

At time of diagnosis patient engagement with data may be limited.

- There is a role for data in answering some of the questions patients and carers have in terms of expectations:
  How quickly will I have my suspected lung cancer confirmed?

- What is the pathway for diagnosis?

- What can I expect of treatment?
  How does my experience compare with expected standards?

It may be that different aspects of the patient journey/ experience are included in different data sources, how do we sign post patients & carers to relevant and accessible information?

# Role of charity as a partner in NLCA

- Including patient experience/ feedback to key issues around lung cancer diagnosis & treatment

- Promoting the role of the audit in creating and measuring service standards

- Creating access to audit data via interactive map on website

- Collaborating on the patient leaflet and distributing this to 200 patients/ carers attending Information Days, plus responding to enquiries.

Feedback

- We conducted a survey via our Health Unlocked platform and requested comments via our social media channels

- 54 votes were logged on the poll

- Asked to rank priority issues
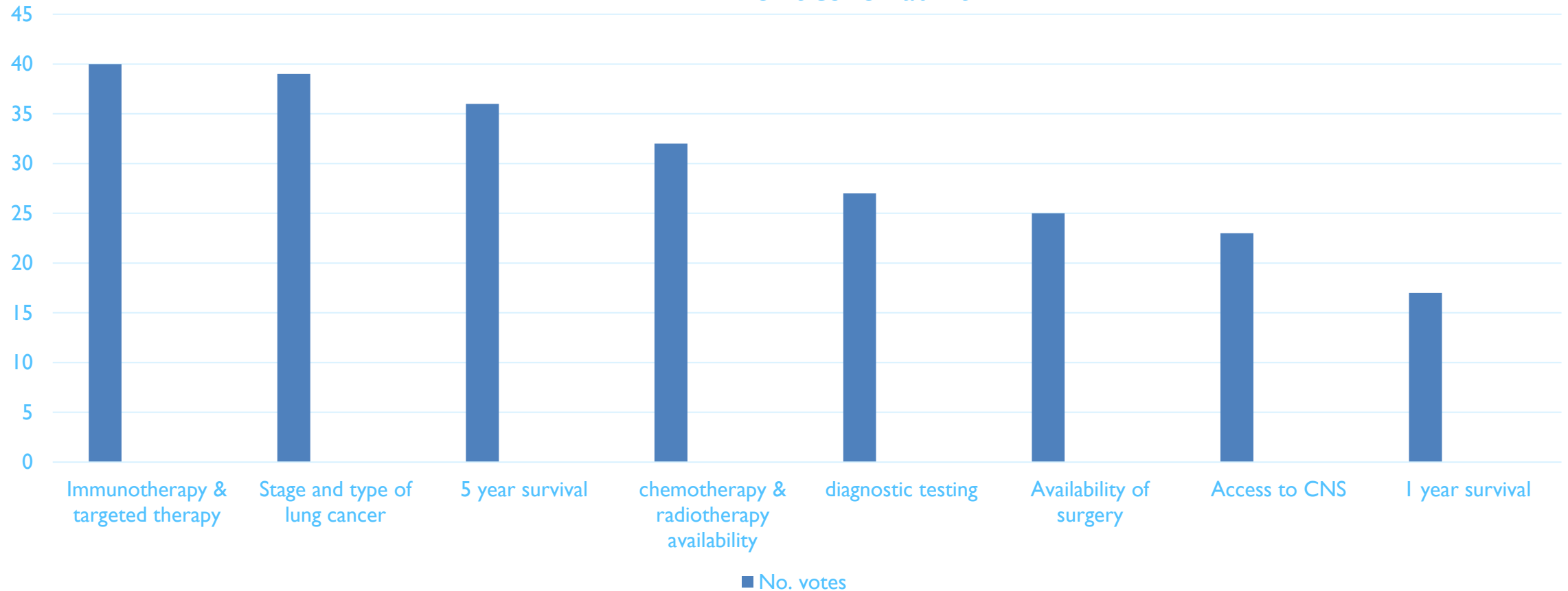
Questions and reflections

- Can we do more to harness data to inform and support patients?

- How do we communicate data effectively with patients & carers?

- Can we build more PROM's and deep dive data on topics such as ALK/ immunotherapy into the audit?

- Are we making the most of the collaborative opportunities?

- Can we do more to align UK wide data?