

National Emergency Laparotomy Audit SDM 17 12 21

Kim Rezel Head of Patient and Carer Engagement



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Background and context

- Contacts
 - The Patients Association
 - NELA project PPI group
 - Bowel Cancer UK
 - Bowel Research UK
- Questionnaire
- Focus Group
- Respond Project





What we asked about

- Main concerns
- Greatest benefits
- Areas for improvement
- Resources





Main areas of concern

- No control
- No preparation time
- No information
- Language barriers
- Survival rates
- Consequences
- Aftercare
- Covid impact



- Conversation with the surgeon
- Anaesthetist team
- Nurses and healthcare assistants
- Opportunity to ask questions
- Stoma nurse
- 24 hour care
- Video about recovery



- Alleviating stress before procedure
- Early diagnosis
- Early investigative treatment
- Race assumptions
- Noting side effects
- Surgeon availability
- Discharge
- Joined up care
- Information and signposting



Resources



- Really helpful
- Useful before and after treatment
- Simple key messages



Improvements

- More upfront info
- Plainer English
- Consistency in the percentages in the infographic
- Over 65 image
- Case studies
- Links from other charities
- FAQs for patients





Conclusions

- More opportunity to prepare the patient and share information about outcomes and aftercare
- Consultation after surgery with detailed info about discharge and recovery
- Aftercare provision
- PROMs
- More accessible and useful resources to support patients in their care/aftercare

