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Jane Ingham, CEO, Healthcare Quality
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Dear Jane,

In order to support the National Clinical Audit Patient Outcome Programme (NCAPOP) with monitoring and improving patient care, please accept this letter as notice that NHS England and Improvement is mandating a restart to data collection in England for the NCAPOP.

In addition to mandating data collection for NCAPOP, please can HQIP advise audit providers:

1. Outlier management processes should continue in the current format (notification of outliers at 3 standard deviations only) pending the outcome of a review being undertaken by HQIP and the CQC.
2. NHS organisations should always prioritise clinical care over data collection if local circumstances dictate that is necessary especially if demand for services changes over the coming months due to COVID.

I would also like you to pass on my sincerest thanks to HQIP staff and audit providers for the work that has been completed over the last 18 months.

Yours sincerely,

Professor Stephen Powis
National Medical Director
NHS England and NHS Improvement

