

NCAPOP Seminar

Dates: Thursday November 30th 2017

Venue: St Martin-in-the-Fields, Trafalgar Square, London WC2N 4JJ

Timings: 9:30am – 3:30pm.

Title: Celebrating success and communicating for improvement

Aim: To share and learn about success to date as well as hear from experts about communicating for improvement

Objectives:

1. To celebrate the hard work that all providers do across NCAPOP
2. Share and learn about successes and challenges across NCAPOP in terms of communicating for improvement
3. Understand how to present data about patient outcomes
4. Understand the importance of writing clear, active recommendations so that the audience:
 - a) know what to do
 - b) are more likely to put the recommendations into practice

Draft Agenda:

| Session | Time | Duration |
|---|-------------------|----------|
| Registration and Arrival | 09:30am – 10:00am | 30min |
| Chair opening remarks – Jill Stoddart (Director of Operations HQIP) | 10:00am – 10:10am | 10min |
| Storyboard Highlights – 5min x 3 presentations Top 3 story boards present to everyone | 10:10am – 10:30am | 20min |
| Storyboard Rounds x 6 (5min each) <i>Participating providers in clusters presenting to each other</i> | 10:30am – 11:10am | 40min |
| Morning Tea | 11:10am – 11:20am | 10min |
| Storyboard Rounds x 6 (5min each) <i>Participating providers in clusters presenting to each other</i> | 11:20am – 12:00pm | 40 min |
| Table top facilitated discussion – all share all learn <i>‘What have you learnt from other teams and can try out?’</i> | 12:00pm-12:30pm | 30min |
| GDPR update – Sasha Hewitt | 12:30pm – 12:45pm | 15min |
| Lunch and networking | 12:45pm – 1:30pm | 45min |
| Presenting data about patient outcomes – Prof Sir David Spiegelhalter (Winton Professor of the Public Understanding of Risk in the Statistical Laboratory at the University of Cambridge and a Fellow of Churchill College, Cambridge) | 1:30pm – 2:15pm | 45min |
| Recommendations for impact - Ann Horell (Senior Editorial Adviser, NICE) and Sue Jelley (Senior Editor, NICE) | 2:15pm – 3:15pm | 60min |
| Chair’s closing remarks and review of objectives – Jill <i>* attendees are emailed their survey monkey feedback link and asked to complete</i> | 3:15pm – 3:25pm | 10min |
| Close | 3:30pm | |

Storyboards

Providers to submit their storyboard templates, at least 3 weeks before the NCAPOP seminar, on the attached slidedeck template. HQIP MD Danny Keenan to judge the best three submitted storyboards who will then present to everyone at the NCAPOP seminar. The remaining storyboards will be presented during the storyboard rounds in clusters. The idea is for at least 2 members of team to attend ie one presents and the other person goes to the other cluster presentations to learn and pick up information to take back to ‘base’ ie their own team member for the table top discussion (and own team after the seminar).