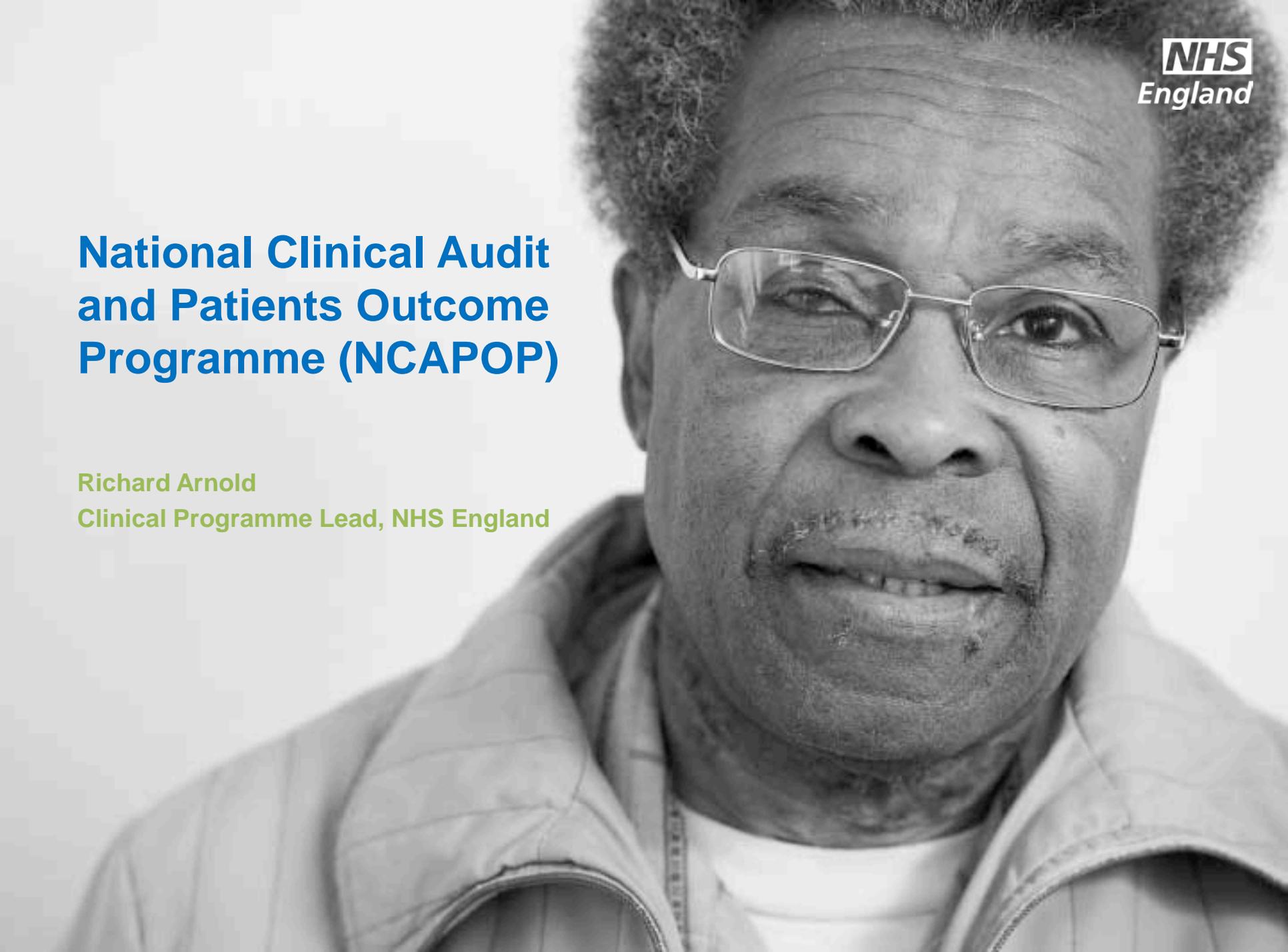


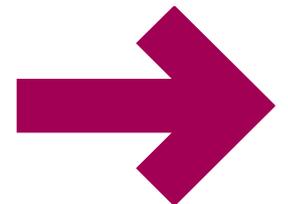
National Clinical Audit and Patients Outcome Programme (NCAPOP)

Richard Arnold
Clinical Programme Lead, NHS England



Clinical Programmes Team

- **NICE Quality Standards and Clinical Guidelines**
- **Clinical Audit (including the National Clinical Audit and Patient Outcomes Programme, NCAPOP)**
- **Quality Accounts (Stakeholder)**



The Quality Framework



NICE Quality Standards

NICE Clinical Guidelines

Indicators in NHS Outcomes Framework and CCG OIS

Clinical Audit

Indicators for Quality Improvement

Quality Accounts

NHS Choices and other sources of info for patients

Consultant Outcomes Data

Care.data

NHS England Patient safety website

Tariff

CQUIN

QOF

Standard contract

Quality premium

Clinical Excellence Awards

Boards

Responsible officers

Professional bodies' leadership

Clinical Senates

National Quality Board

Health & Wellbeing Boards

NHS Leadership Academy

Academic Health Science Centres

Academic Health Science Networks

NICE technology appraisals and compliance regime

NHS Improving Quality

Strategic Clinical Networks

CQC registration, monitoring and enforcement

Quality Surveillance Groups

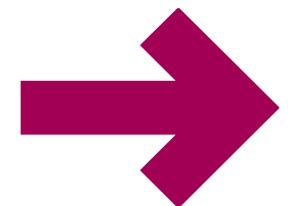
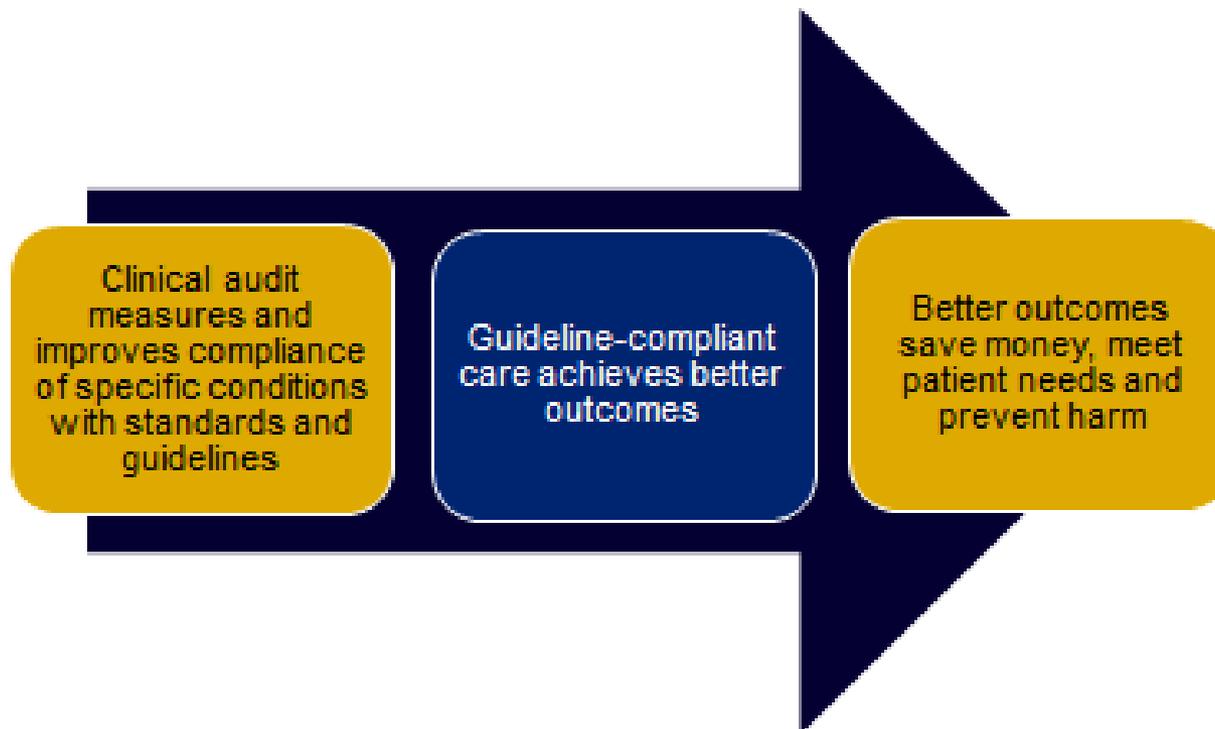
Professional regulation

Monitor licensing



Quality Standards and Clinical Audit

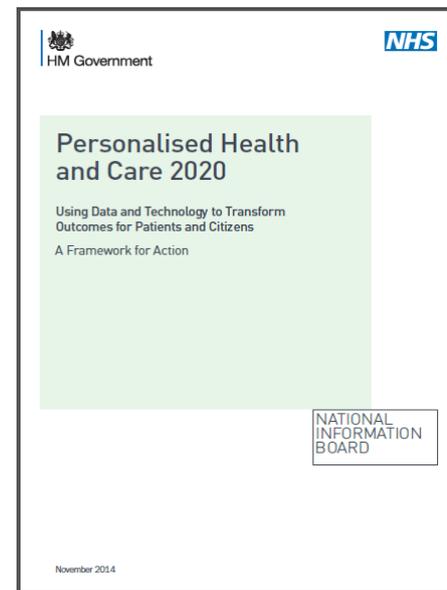
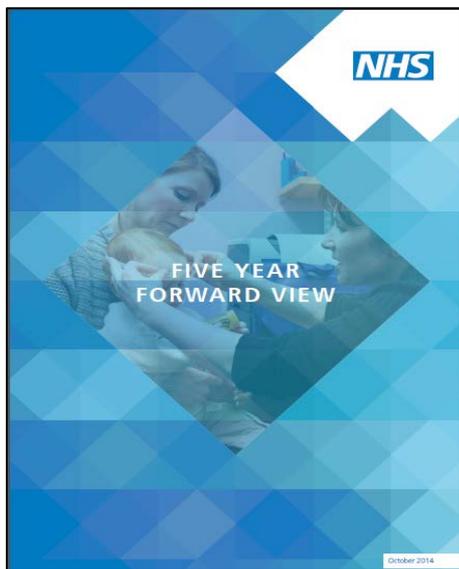
'Clinical audit is a quality improvement cycle which seeks to measure the effectiveness of healthcare against proven standards and take action to bring practice in line with these standards.'



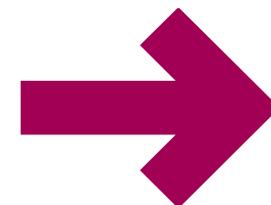
Policy Context

‘To reduce variations in patient care, we will publish meaningful and comparable measurements for all major pathways of care for every provider by 2020’

NHS Five Year Forward View, 2014

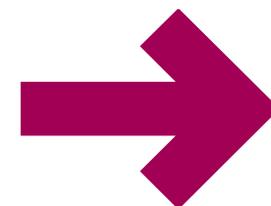
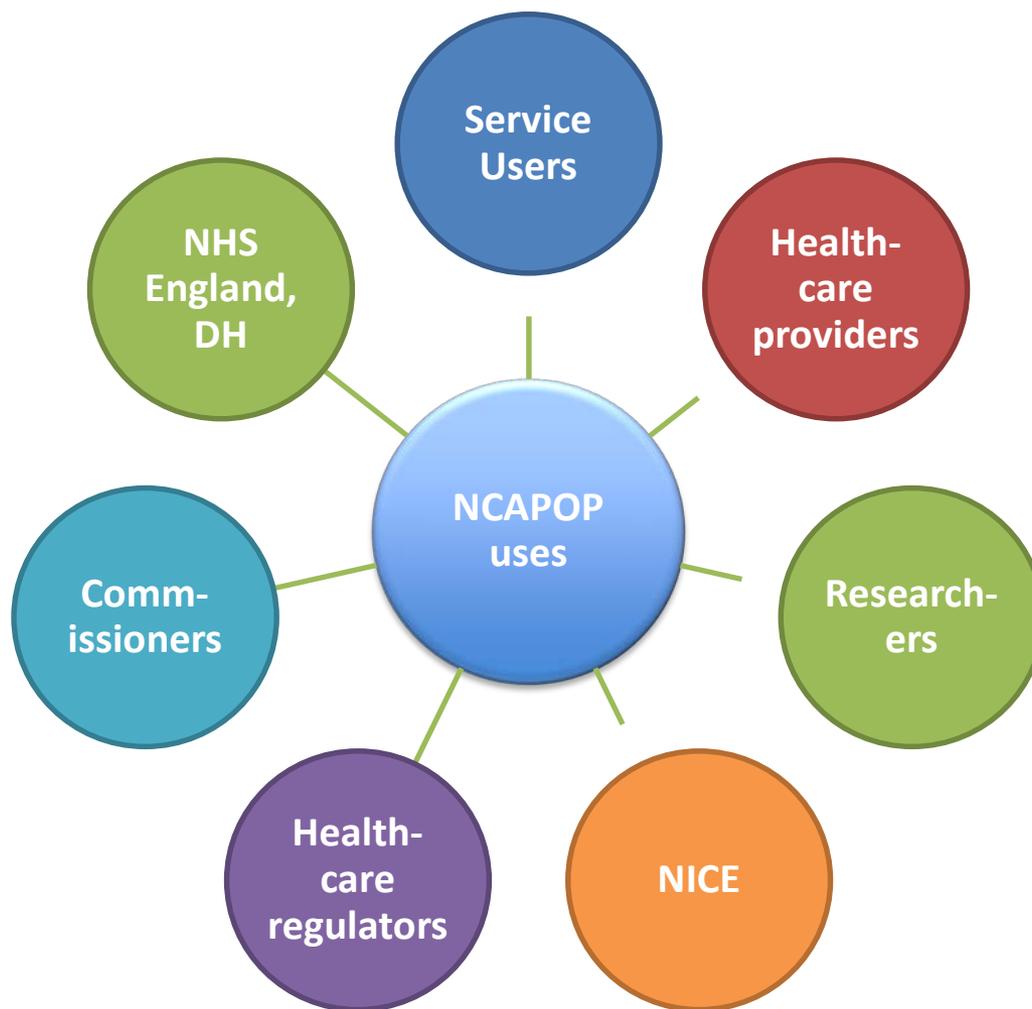


The National Information Board's Framework for Action (2014) prioritises improvement of the quality and coverage of clinical audit across care services



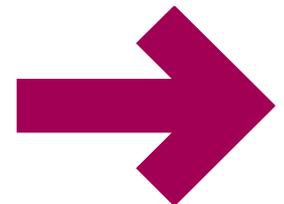
National clinical audit

Understand Quality of Care



Why impact is important and for who?

- NHS England has a real desire to place clinical audit at the heart of quality improvement
- Has high level support from the top of NHS England
- Biggest single financial investment by NHS England Medical directorate
- An ambition to improve the overall impact (outcomes) audits can have
- Who: Local, National and from a patient perspective



Support on going improvement in the quality and impact of NCA's

- **Audit design and execution** – clarity of questions, clearly identified evidenced standards, frame the opportunity, buy in from stakeholders
- **Engagement and understanding** – communication, clear communication of results and outputs to all stakeholders, clear exec summaries, user driven design, infographics, contextualise findings,
- **Patient engagement and understanding** - appropriate communication, reporting on needs and interest of groups, developing key messages
- **Local adoption and implementation** – ‘Sell the benefits’, what's important to stakeholders – clinicians, boards and the public is highlighted throughout, ensure relevance, communications plans including press release etc.
- **Evaluation of impact** – communicate objectives, make commissioners more aware, are the right results being published?

