

NCAPOP Seminar

Dates: Thursday November 30th 2017

Venue: St Martin-in-the-Fields, Trafalgar Square, London WC2N 4JJ

Timings: 9:30am – 3:30pm.

Title: Celebrating success and communicating for improvement

Aim: To share and learn about success to date as well as hear from experts about communicating for improvement

Objectives:

1. To celebrate the hard work that all providers do across NCAPOP
2. Share and learn about successes and challenges across NCAPOP in terms of communicating for improvement
3. Understand how to present data about patient outcomes
4. Understand the importance of writing clear, active recommendations so that the audience:
 - a) know what to do
 - b) are more likely to put the recommendations into practice

Draft Agenda:

Session	Time	Duration
Registration and Arrival	09:30am – 10:00am	30min
Chair opening remarks – Jill Stoddart (Director of Operations HQIP)	10:00am – 10:10am	10min
Storyboard Highlights – 5min x 3 presentations Top 3 story boards present to everyone	10:10am – 10:30am	20min
Storyboard Rounds x 6 (5min each) <i>Participating providers in clusters presenting to each other</i>	10:30am – 11:10am	40min
Morning Tea	11:10am – 11:20am	10min
Storyboard Rounds x 6 (5min each) <i>Participating providers in clusters presenting to each other</i>	11:20am – 12:00pm	40 min
Table top facilitated discussion – all share all learn <i>‘What have you learnt from other teams and can try out?’</i>	12:00pm-12:30pm	30min
GDPR update – Sasha Hewitt	12:30pm – 12:45pm	15min
Lunch and networking	12:45pm – 1:30pm	45min
Presenting data about patient outcomes – Prof Sir David Spiegelhalter (Winton Professor of the Public Understanding of Risk in the Statistical Laboratory at the University of Cambridge and a Fellow of Churchill College, Cambridge)	1:30pm – 2:15pm	45min
Recommendations for impact - Ann Horell (Senior Editorial Adviser, NICE) and Sue Jelley (Senior Editor, NICE)	2:15pm – 3:15pm	60min
Chair’s closing remarks and review of objectives – Jill <i>* attendees are emailed their survey monkey feedback link and asked to complete</i>	3:15pm – 3:25pm	10min
Close	3:30pm	

Storyboards

Providers to submit their storyboard templates, at least 3 weeks before the NCAPOP seminar, on the attached slidedeck template. HQIP MD Danny Keenan to judge the best three submitted storyboards who will then present to everyone at the NCAPOP seminar. The remaining storyboards will be presented during the storyboard rounds in clusters. The idea is for at least 2 members of team to attend ie one presents and the other person goes to the other cluster presentations to learn and pick up information to take back to ‘base’ ie their own team member for the table top discussion (and own team after the seminar).