

# Implementing Local Change from National Clinical Audit Projects

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# Workshop Plan

- HQIP Introduction
- Background
- Aim of Guide
- Content
- Discussion

# Workshop and Marketplace Etiquette

- Authors will discuss openly the detail of their products
- Authors will listen carefully to ideas and comments
- Delegates will consider the detail of the product privileged information until publication
- Delegates will be honest open and constructive in their contribution
- Delegates invited to complete feedback cards to submit comments and ideas about the content of the products

# Methodology

- Scoping exercise for current guidance
- Consultation process:
  - Local / Regional / National
- Assurance that the product is compatible with key national audit work plans
- Draft guidance

# Next Steps

- Comments raised will inform final draft
- Final drafts prepared for mid May
- Editorial Board in June
- Publication on HQIP website in July

# Background

- Re-invigoration of clinical audit
- Requirement for national audit to be carried out effectively and efficiently to enhance the quality of care

# Quarter of stroke patients still not given best treatment

“Despite improvements already made this audit has really highlighted the need to continue to address the shortfalls in care. As shown in many HQIP commissioned national clinical audits, implementation of good practice helps to save lives and we strongly urge both clinicians and managers to review practice and ensure recommendations are being acted upon.”

Robin Burgess, Chief Executive of HQIP  
23 April 2009



# Aim of guide

To **help** audit professionals in healthcare organisations:

- Create the environment for change
- Provide strategies for successful implementation of local changes from national clinical audit
- Encourage organisations to identify areas of clinical risk or improvement at an early stage
- Comply with performance indicators related to audit and NCAPOP

# Contents

1. Introduction
2. Principles of Change
3. Getting Started
4. Data Collection
5. Effective Change Implementation
6. Useful Information

# Introduction

- Definition and description of types of national audit
- Context
  - NCAPOP
  - Other national audits
  - Engagement in clinical audit
  - Links with national policies/documents

# Principles of Change

- Basic change management principles
- Signpost to further information
- Tips on how to build systems to support implementation of change when preparing for audit

# Planning for Participation

- Trust process for prioritising national audits
- Identify a Clinical Lead/Clinical Champion
- Engage clinical and managerial staff
- Stakeholder Group formation with clear remit
- Resource implications

# Data Collection

Plan process:

- Who
- When
- How
- Validation
- Submission

(Clinical Audit Information and Governance Guide)

# Effective Change Implementation

- Early local data analysis
- Effective dissemination of local results
- Trend analysis
- Local recommendations and action plan
- Advice on linking into local structures/other key drivers for organisations

# Effective Change Implementation

- Monitoring change
- Escalation strategy
- Additional audit/re-audit
- Examples of good practice

# How Should Trusts be Using National Clinical Audit Locally to Drive up Clinical Quality?

- Business planning
- Service development
- Service redesign
- Inform commissioning
- Quality assurance

# Useful Information

- Case studies
- Reference list for further reading



# Quality Improvement Teamwork



# Key Messages

- Planning
- Leadership
- 'Buy in'
- Environment for change
- Communication

# Potential for National Audit to impact on delivery of World Class Services

“We can only be sure to  
improve what we can actually  
measure”

Lord Darzi, High Quality Care for All,  
June 2008

# Discussion

- Is it possible to use the input to national audit to facilitate rapid improvements locally?
- Does the content meet your expectations?
- Is there anything missing?
- Would you be able to provide a case study or example of good practice?
- Checklist format useful?

# Section Format

## Planning for Participation

Audit Process	Rationale	Product Link
Include national audit projects in your Trust Annual Clinical Audit Programme	<p>This will ensure:</p> <ul style="list-style-type: none"><li>• national audit projects are given a high priority in the Trust 'board &amp; operational'</li><li>• implementation progress is monitored regularly as agreed within organisational structures</li><li>• evidence available for 'Engagement in Clinical Audit' indicator</li></ul>	<ul style="list-style-type: none"><li>• Clinical Audit and Commissioning</li><li>• Clinical Audit Programme Guidance Tools</li><li>• Clinical Audit Policy &amp; Strategy</li></ul>

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